

## Navy Wounded Warrior – Safe Harbor Talking Points

### About Navy Wounded Warrior (NWW) – Safe Harbor

- NWW is the Navy and Coast Guard’s wounded warrior support program. It provides Sailors, Coast Guardsmen and their families a beacon of hope through non-medical support following a serious illness or injury.
- Currently, more than 4,000 Sailors and Coast Guardsmen are enrolled in NWW.  
*\*Enrollment numbers change frequently.*
- Enrollment in NWW is not limited to those with combat wounds. The program also supports those with serious illnesses – both mental and physical conditions – and injuries sustained in shipboard, training or liberty accidents.
- Regional non-medical care management teams tailor support to each enrolled service member’s recovery, rehabilitation and reintegration needs. Support can include Comprehensive Recovery Plan development; addressing pay and personnel issues; connecting them to family resources; offering adaptive athletic opportunities; linking them to education and training benefits; and more.
- NWW allows service members to focus on their recovery goals while its team of experts resolves non-medical hurdles.
- NWW’s support does not conclude at the door of a medical treatment facility or when a wounded warrior’s military career concludes. It offers enrollees a host of services that ease their transition to civilian life and ensure they are cared for throughout their lifetimes.
- Our seriously wounded, ill and injured Sailors and Coast Guardsmen have sacrificed a great deal for our country and for our way of life. NWW cares, provides and advocates for them, ensuring they lead the fullest lives possible.
- To learn about enrollment, call NWW’s 24/7 toll-free line, 855-NAVY WWP (628-9997), email [navywoundedwarrior@navy.mil](mailto:navywoundedwarrior@navy.mil) or visit the program’s website at <http://safeharbor.navylive.dodlive.mil>.



## Enrollee Quotes

**Navy Machinist's Mate 1<sup>st</sup> Class Michael Dayton, who was injured in a shipboard accident:**  
*"NWW has been really beneficial for me. Initially, I didn't consider myself a wounded warrior; I wasn't wounded in combat. But I now realize that doesn't matter. If you are a service member, and you are seriously hurt or diagnosed with a life-changing illness, NWW is there to help."*

**Navy Aviation Electronics Technician Airman Elaine Outlaw, who has a serious illness:**  
*"Instead of getting stuck in a downward spiral of negativity and thinking everything was going to fall apart, NWW helped me to start planning for my future. They were the light at the end of the tunnel, putting things in place for me and my family so we could end up on the other side, safe and secure."*

**Navy Aviation Structural Mechanic 1<sup>st</sup> Class John Dusseau, who is recovering from cancer:**  
*"My NWW non-medical care manager saved my life. He reminded me that I was still a Sailor; the Navy still cared about me."*

**Navy Special Operator 1<sup>st</sup> Class Mark Robbins, who was wounded in combat:**  
*"I could barely walk straight due to my injury, my wife had never been to the area, and we both didn't know how to navigate the medical system. My non-medical care management team helped us line things up and made everything run smooth. We would call for an appointment and would be told we could be seen in three weeks; NWW could get us an appointment the next day, if not that very day. If there ever was an issue, she was right on top of it, which was a lifesaver."*

**Coast Guard Lt. Cmdr. Anthony Owens, who has a serious illness:**  
*"My life is not easy, but NWW has really helped make it easier. They really do a lot for me, and go above and beyond."*

